



Online Credit Card Terms and Conditions

Detailed description of products and services

ITT Inspirations Travel & Tours is an accredited travel provider in the Tourism industry that handles outbound, domestic and inbound travel & packages from and to Southern Africa, and internationally. Payments through this credit card portal are in respect of booked and confirmed travel services on behalf of client/payee.

Booking and Confirmation policy

Services have been booked and confirmed in accordance with ITT's standard terms and conditions. Subject to full pre-payment, client shall receive specific service vouchers and accompanying documents from ITT within 5 to 7 business days from date of receipt of payment.

Cancellation policy

ITT's cancellation terms are as detailed in [ITT's standard terms and conditions](#), as well as per any possible specific variations contained in the written quotation and customer acceptance in respect of travel services booked.

Customer privacy policy

ITT shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). PAIA may be downloaded from:

http://www.polity.org.za/attachment.php?aa_id=3569

Payment options accepted

Payment may be made via Visa or Master Card only, or by bank transfer into ITT's Standard Bank account, the details of which will be provided on request to travel@itt.co.za

Credit card acquiring and security

Credit card transactions will be acquired for ITT via Pay Gate (Pty) Ltd who are the approved payment gateway for Standard Bank of South Africa. Pay Gate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no credit card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.

Customer details separate from card details

Customer details will be stored by ITT separately from card details which are entered by the client on Pay Gate's secure site. For more detail on Pay Gate refer to www.paygate.co.za

Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction Currency is South African Rand (ZAR).

Responsibility

ITT takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods

Country of domicile

This website is governed by the laws of South Africa and ITT chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature, 9 Kensington Drive, Westville, 3629 Durban.

Variation

ITT may, in its sole discretion, change this agreement or any part thereof at any time without notice.

Company information

This website is run by Inspirations Travel and Tours (Pty) Ltd (including its associated companies), based in South Africa, and also known as ITT , under registration number 2011/141713/07, with Directors Horst Achtzehn (German), Ragnhild Button (Norwegian) and Dana Webber (South African).

ITT contact details

Support : accounts@itt.co.za

Support: +27 (0)31 266 0030

Accredited and approved as travel provider by:

